



BUSINESS

**WHOLESALE
CONNECT
API Gateway**



Dedicated to your growth

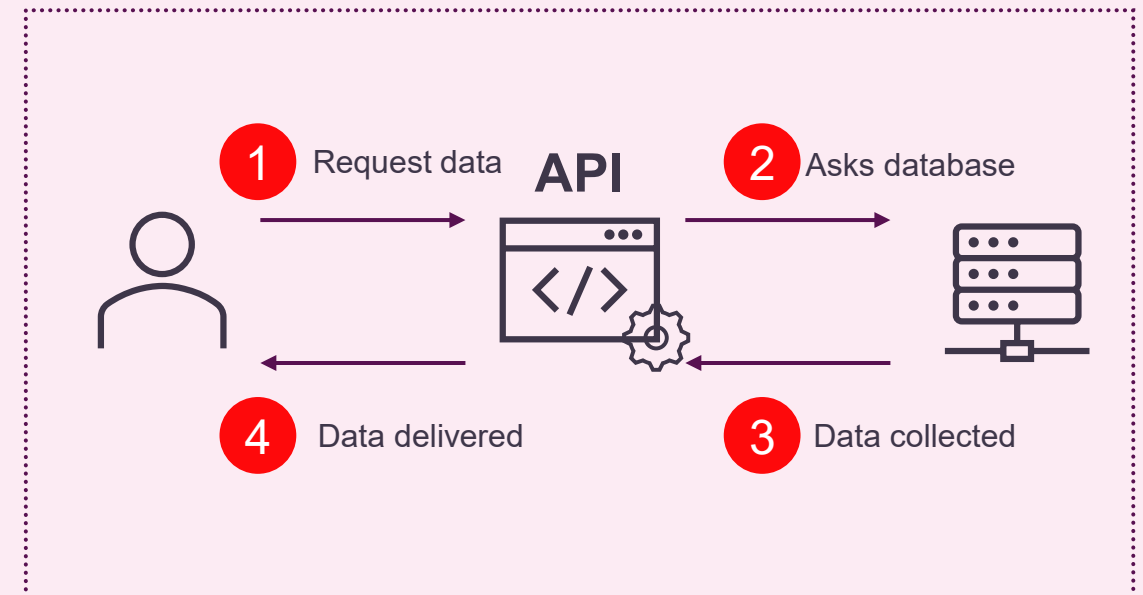
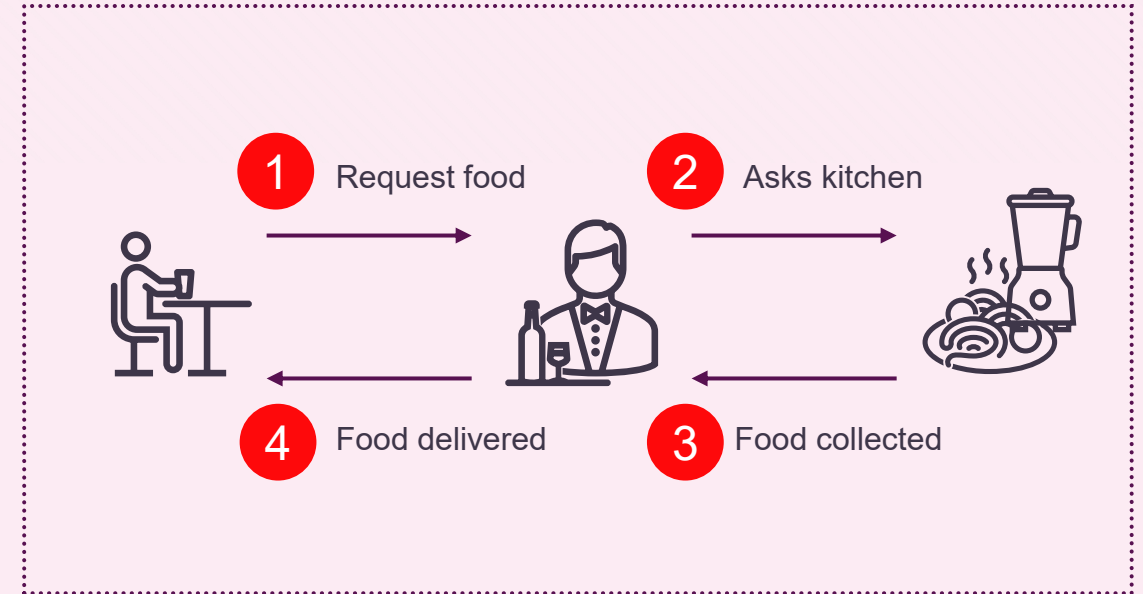
— PROUD TO BE YOUR PARTNER —

What is an API?

API's stand for **Application Programmable Interface** and its function allows different systems to communicate with each other in various ways.

As an example, imagine you are a customer in a restaurant:

- API's behave much like a waiter. You don't want to ask for every ingredient in a dish. Instead, you can **request** the dish without the complexity of making the dish yourself.
- The waiter is the interface between you and all services at the restaurant, much like an API is an interface between you and all the services that we can offer.
- You can use the API to: request an order, receive updates on your order, report problems with your order – all without having the complexity of getting/receiving the information yourself.



Transform your digital experience with our Connect APIs

Here at VMB Wholesale, we're committed to providing our partners with a transformed but simplified order life-cycle experience. Our new suite of REST APIs will significantly improve your ease of doing business with us.

£££



1 QUOTE

2 ORDER

3 TRACK

4 NETWORK INVENTORY

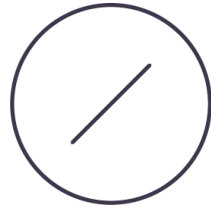
5 FAULT MANAGEMENT

Quote

Our Next Generation API service allows users to access VMB Wholesale pricing and serviceability



National Ethernet
Up to 10Gbps



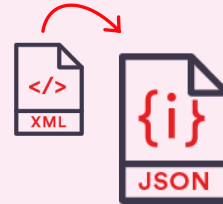
Ethernet Extensions
Up to 10Gbps



National High-Capacity Services
10Gbps



Dedicated High-Capacity Services
10Gbps



Our updated REST APIs are lightweight and high-performing with JSON as our language of choice, making integration of our APIs more efficient for your developers.



Retrieve pricing quotes securely through our APIs, with multi-layer security defences against bad actors and attacks.

Quote – New Releases

Our Next Generation API service allows users to access VMB Wholesale pricing and serviceability



Time to Deliver

API Responses now have Gross and Net Mean Time To Deliver for the site (displayed only for onnet sites)



UPRN API

An API is available that returns a list of UPRNs for the requested Postcode



EoFTTP

Ability to quote for our upcoming National Ethernet utilising EoFTTP.

COMING SOON



Order

Cut out unnecessary steps and order directly from your native systems



Seamless Quote to Order journey, straight from your native system



Track

Stay up to date with your order delivery status, with key milestones and real-time ad-hoc updates along your delivery journey.



No more waiting with ad-hoc updates in real-time (straight from the engineers)



Full transparency of your order status with key KCI milestones.



Network Inventory



Get Accounts List

Retrieve a list of your network accounts, enabling you to select a specific account for which to retrieve network inventory information.



Get Circuits

Retrieve a list of the active circuits registered under a specified account, including circuit identifying information.



Get outage details

Retrieve notifications for any planned works and outages to our network, that may impact your circuits and/or service at your sites.



Get contacts

Retrieve the list of contacts registered under a specified account.



Fault Management

Our Network Fault Management API provides access to three services, each of which has a unique endpoint:



Get my fault list

Retrieve a list of all open fault incident tickets against your account, including the resolution status of each ticket.



Raise update fault

Update or raise a new network fault incident ticket into our fault management system. You will be able to send attachments through the API for both raising and updating an incident ticket.



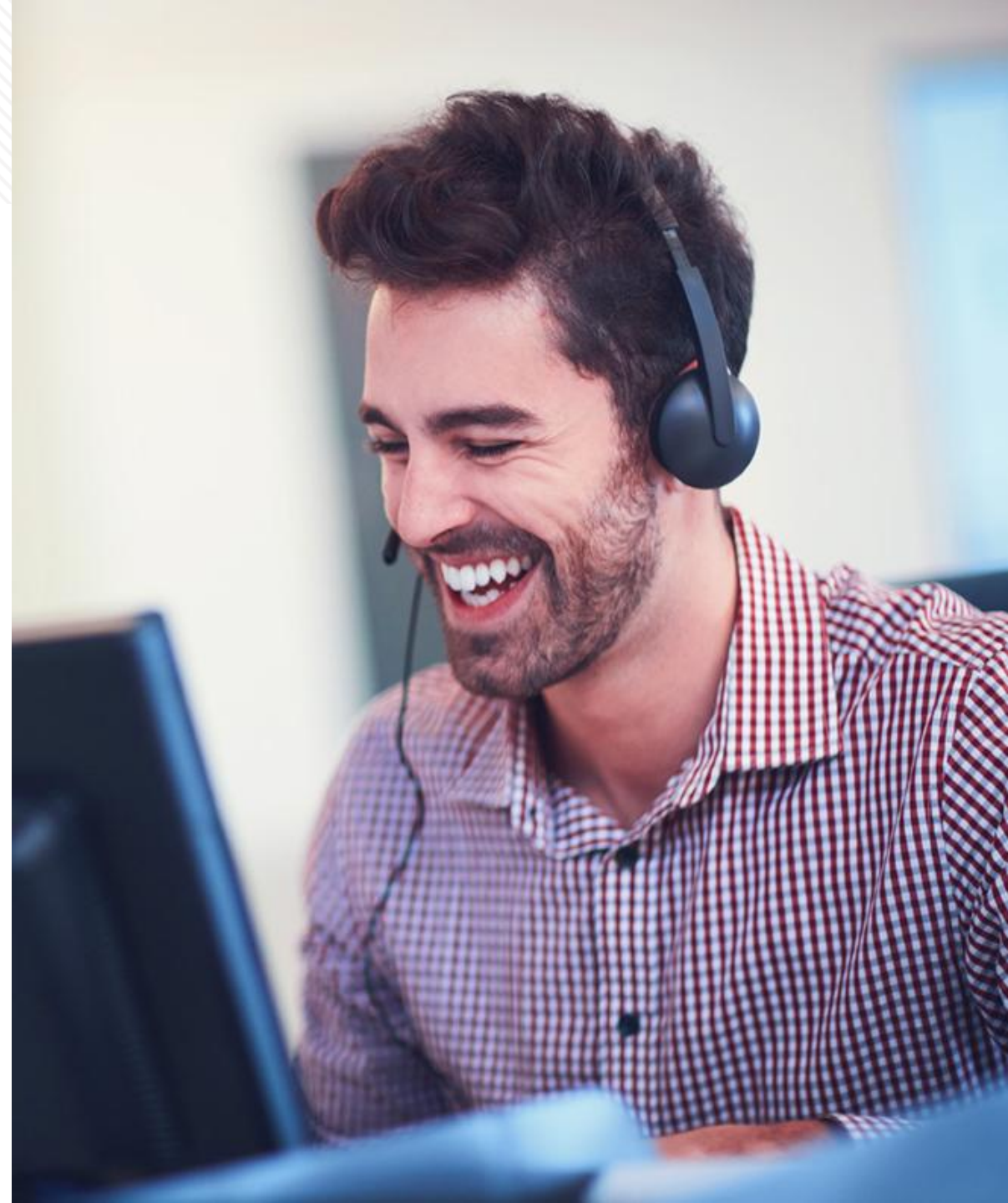
Get my fault notes

Retrieve a log of fault handler notes about the resolution or progress of a selected fault incident ticket.

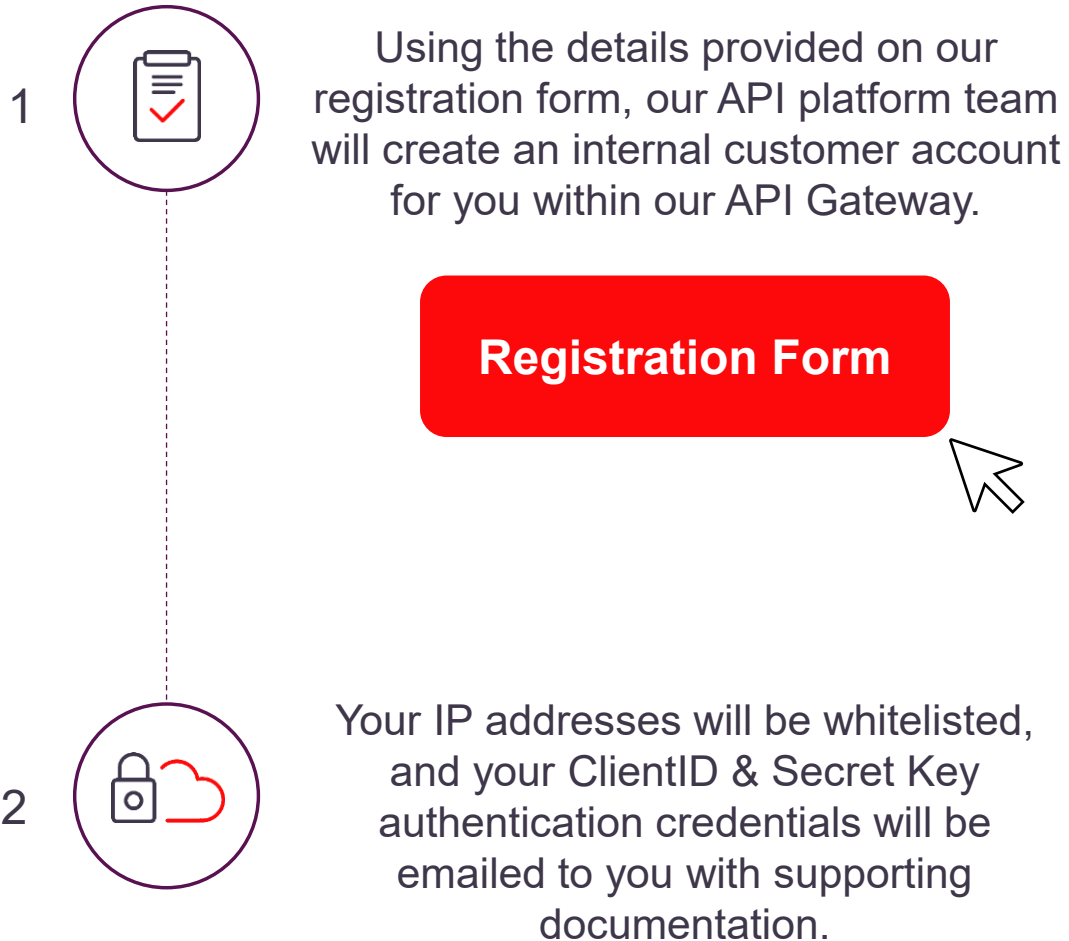
API Partner Benefits

Automating your customer experience

- Ease of doing business with us: automated self-service
- Reduced operational processes and cost across order life-cycle journey
- Single registration and authentication process for all APIs via our new Wholesale Connect API Gateway
- Access to faster speeds via our 10Gbps High-Capacity Service products now available to quote, and order for, via our APIs
- Significantly increased data visibility of your order delivery status and network fault incident case resolution, enabling you to proactively mitigate the risk, cost and impact of delivery delays or faults, to your end customers' experience.



Register Your Interest



£££

1 QUOTE



2 ORDER



3 TRACK



4 NETWORK INVENTORY



5 FAULT MANAGEMENT



Any questions?

Please get in touch with:

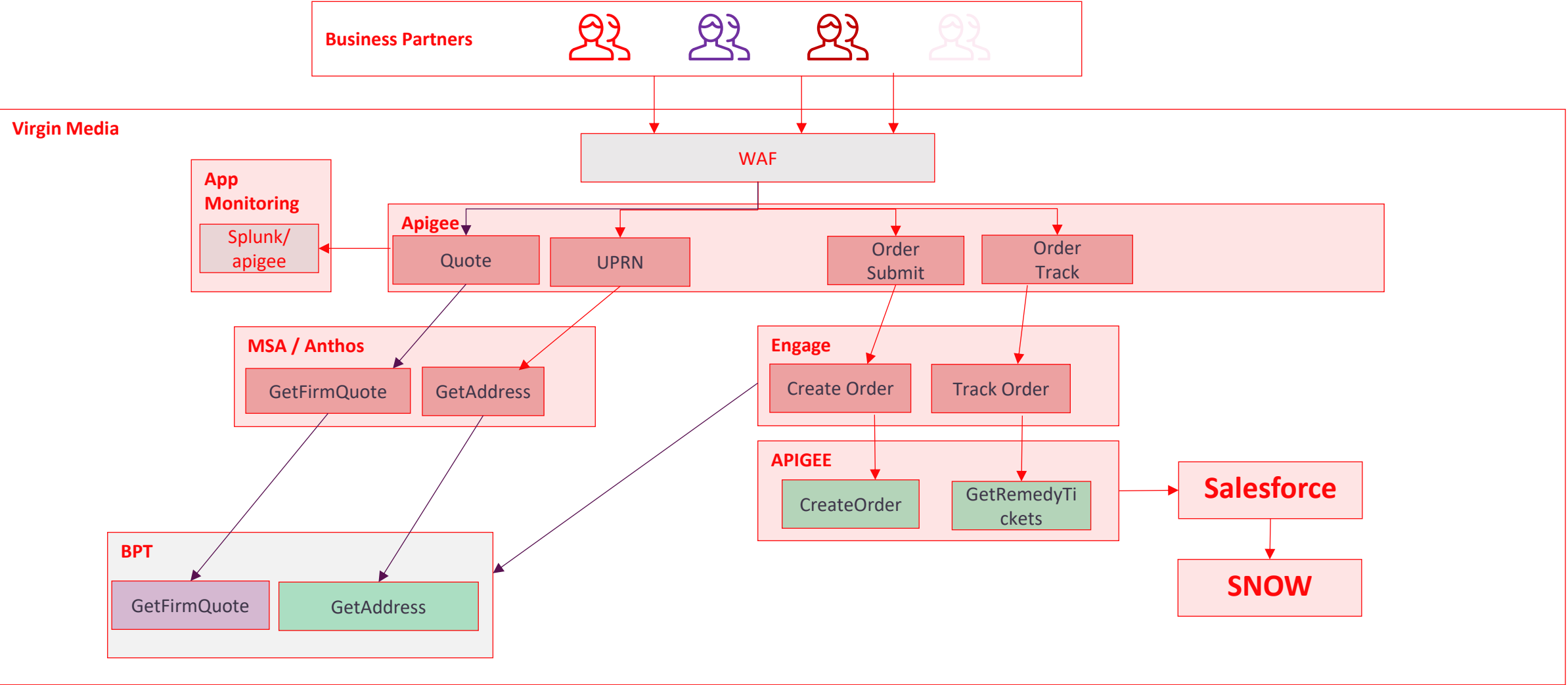
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Dedicated to your growth

— PROUD TO BE YOUR PARTNER —

Quote, Order and Order Track



Network Inventory and Fault Management

